

Training Schedule

April 2017

As a new user of Citizens Business Bank’s Online Banking services, we invite you to attend one of the following training sessions via WebEx™. The training options shown below will provide basic overviews of Business Online Banking functionality, Remote Deposit Capture (RDC), and Bill Payment.

AVAILABLE DATES & TIMES

April / May 2017

Mon	Tue	Wed	Thu	Fri
4/24 9:00 AM Basic Intro & Bill Payment 11:30 AM Basic Intro 2:30 PM Basic Intro & RDC	4/25 10:30 AM Basic Intro, Bill Payment & RDC 3:30 PM Basic Intro & Bill Payment	4/26 9:00 AM Basic Intro & RDC 2:30 PM Basic Intro, Bill Payment & RDC 4:00 PM Basic Intro	4/27 11:30 AM Basic Intro & RDC 3:30 PM Basic Intro & Bill Payment	4/28 9:00 AM Basic Intro, Bill Payment & RDC 10:30 AM Basic Intro & RDC 1:30 PM Basic Intro
5/1 9:00 AM Basic Intro & Bill Payment 11:00 AM Basic Intro 1:30 PM Basic Intro & RDC	5/2 2:00 PM Basic Intro 4:00 PM Basic Intro & RDC	5/3 10:30 AM Basic Intro & Bill Payment 1:30 PM Basic Intro & RDC	5/4 10:00 AM Basic Intro 3:00 PM Basic Intro	5/5 9:00 AM Basic Intro & RDC 11:00 AM Basic Intro & Bill Payment 2:00 PM Basic Intro
5/8 9:00 AM Basic Intro & Bill Payment 11:00 AM Basic Intro, Bill Payment & RDC 2:00 PM Basic Intro & RDC				

*Wire Transfer and ACH training will be provided individually to Wire Transfer and/or ACH users, or as requested.

ATTEND TRAINING

On the day of training, log in to WebEx by clicking on the link below. Please log in 5 minutes prior to the start of the training.

<https://cbbank.webex.com/cbbank/j.php?MTID=m7b21671a2613f800ca956f062d76d5e2>

Meeting Number: 620 097 438

Dial-in Phone Number: 877.668.4493

QUESTIONS

Please contact Client Support at **888.228.2265**.